

At SÉOLIS we are here to advise you. We will help you choose the most economical solution, the correct plan for your power needs as well as the payment method that suits your lifestyle.

For a personalised quote simply call one of our customer advisers or visit us at one of our branches.



Choosing the right plan

There are three possible electricity plans, all at regulated tariffs:

Basic Plan, Off-Peak Plan or Tempo Plan. Just ask your SÉOLIS adviser to calculate the most appropriate one for you.

We recommend that you take out or retain your existing plan with national, regulated tariffs. These tariffs are set by the government and therefore remain stable.

Note: Please be aware that in order to benefit from the tariffs outlined in this leaflet, **electricity consumption must be for domestic use only** (in accordance with the ruling of 28/01/2021 relating to regulated tariffs of electricity sales).

Choosing the right power for your electricity supply

Electricity power supply is measured in kVA (kilo-volt-amps) and determines the capacity of your system to feed in the same time all the electrical appliances in your home.

To ascertain the power level you require simply add up the maximum power requirements of all your appliances that will be switched on at the same time.

Every power demand has a corresponding circuit breaker trip rating which is measured in amps.

Power (in kVA)	CIRCUIT BREAKER TRIP RATING	
	Single-Phase (in amps)	Three-Phase (in amps)
3	15	-
6	30	10
9	45	15
12	60	20
15	-	25
18	-	30
24	-	40
30	-	50
36	-	60

There are 9 power levels: 3-36 kVA

Your meter readings and bills

We will read your meter **three times a year** and then send you the corresponding bill. If you are not at home when we visit, and we are unable to read the meter, we will send a bill based on estimated consumption.

Your meter must be read by one of our authorised representatives **at least once a year**. If you are absent at the time of their visit you must contact us with the actual meter reading within 48 hours:

- **By post** : Simply return the completed "**carte verte auto-relève**" (the green, meter reading card) that can be found in your letter box ;
- **By telephone** : Just call one of our team on 0969 397 901 (calls charged at local rate) ;
- **By Internet** : Visit our website **www.seolis.net** and send us your meter reading under the heading "**Saisissez vos index**" (click here to enter meter readings).

How to pay

To simplify payment, save on postage and to help you manage your budget, SÉOLIS offers various methods of payment:

- **Monthly payments** ;
- **Direct Debit** ;
- **Pay in person at one of our branches** (by cheque, cheque energy, cash, credit/debit card) ;
- **By telephone** using a credit/debit card ;
- **Pay via online agency**

You can consult the documentation relating to the direct debit payment plans on www.seolis.net



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Our advisers are available from Monday to Friday 8am - 6pm

📞 **N°Cristal 0969 397 901**

www.seolis.net

CALLS FROM FRANCE - Charged at local rate

Just what I need !

Electricity plans at regulated tariffs. Tariffs with effect from 1st february 2021.

 **Séolis**
SIEDS | Energies • Services
Votre énergie est ici

336 avenue de Paris
CS 98536 - 79025 Niort Cedex
SAEML à Directoire et Conseil
de Surveillance au capital
de 72 116 000 €
RCS Niort 492 041 066



 **Séolis**
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Energy is our future, let's use it efficiently!

Recommended if you don't use many electrical appliances and regardless of the different "time of use" tariffs.

Recommended if you use large electrical appliances, have electric heating or use an electric hot water tank.

Recommended if you have an alternative source of heating to electricity e.g. a wood burner that can be used on "red days".

PLAN BASIC

- The same price, day or night, throughout the year.
- The benefit of simplicity.

CONSUMPTION		ANNUAL STANDING CHARGE	
Power requirement (in kVA)	Price per kWh (in € incl. Tax)	Power requirement (in kVA)	Price (in € incl. Tax)
3 to 6 kVA	0.1582	3	102.41
9 to 36 kVA	0.1630	6	127.16
		9	152.05
		12	176.68
		15	200.80
		18*	225.31
		24*	279.00
		30*	335.10
		36*	376.39

* These power levels are no longer available for new contracts.

PLAN OFF-PEAK

- A **reduced price for a period of 8 hours a day**, referred to as "off-peak hours".
- Off-peak period from 11.30 pm to 7.30 am.
- **Annual standing charge varies according to your power requirements.**

CONSUMPTION		ANNUAL STANDING CHARGE	
Power requirement (in kVA)	Price per kWh (in € incl. Tax)	Power requirement (in kVA)	Price (in € incl. Tax)
Off-peak hours	0.1353	6	138.57
Peak hours	0.1853	9	171.30
		12	202.52
		15	231.84
		18	258.76
		24	319.93
		30	375.03
		36	426.70

PLAN TEMPO

- Price varies according to the time of year.
- During the year there are 300 low price days (blue), 43 standard price days (white) and 22 peak price days (red). They are defined by "Réseau de Transport d'Électricité".
- Details of these days can be found in "Tempo" calendar available on our website www.seolis.net or please refer to the Tempo box that you can install.
- 22 days with "red" tariffs are spread over the period from November, 1st to March, 31st. They may (or not) be consecutive but are never Saturdays, Sundays or a French bank holiday.
- Days with "white" tariffs are never Sundays.
- Whatever the colour of the day you still benefit from the off-peak hours 10 pm - 6 am.



CONSUMPTION		ANNUAL STANDING CHARGE	
Power requirement (in kVA)	Price per kWh (in € incl. Tax)	Power requirement (in kVA)	Price (in € incl. Tax)
Blue days			
Off-peak hours	0.1231	9	168.90
Peak hours	0.1515	12	199.23
White days			
Off-peak hours	0.1405	15	225.64
Peak hours	0.1783	18	250.02
Red days			
Off-peak hours	0.1499	24	351.33
Peak hours	0.6275	30	365.91
		36	421.26

