



EMERGENCY ASSISTANCE SERVICE

01 49 65 27 34

24h/24 - 7j/7



**Fast
assistance**



**Service
& trust**



**500€ incl. VAT
covered**

In partnership with :



If you would like to find out more about the
Zen'elec assistance service :



Our advisors are at your service Monday
to Friday, from 8 am to 6 pm

N°Cristal 0969 397 901

call with no surcharge

www.seolis.net



Séolis
SIEDS | **Energies • Services**

Votre énergie est ici

336 avenue de Paris
CS 98536 - 79025 Niort Cedex

SAEML with board of directors
and a supervisory board, with
capital of €72,116,000
RCS Niort 492 041 066



Energy is our future, save it !



Only
incl. VAT
€3/month⁽¹⁾
Price valid
as of 01/09/2021

zen[⚡]élec

Emergency
electricity
assistance
service
24/7



Because a power failure can happen anytime, SÉOLIS is committed to offering you the best of guarantees.

Fast and efficient service in case of power failures

You can reach our helpline anytime

24/7, one of our technicians will be there to listen to you and help you identify the source of the problem.

We come to your home, if needed

Within a maximum period of 2 hours⁽²⁾, an electrician will come to your home. The electrician will secure your system and do everything possible to repair it.

We cover the cost, up to €500 incl. VAT

SÉOLIS covers the electrician's fees up to €500 incl. VAT per visit (parts, labour and call-out charge included).

For just
€3 incl. VAT
/month⁽¹⁾

*Prices valid
as of 01/09/2021*



⁽¹⁾ €36 incl. VAT invoiced annually, pursuant to the General Terms and Conditions equivalent to €3 incl. VAT / month.

⁽²⁾ Response time unless the client is unavailable.

24/7



Zen'élec covers failures of your individual private electrical system located inside or outside of your home.

Repairs of household appliances or electric appliances, modifications of the circuit breaker settings or upgrading of the interior electrical system are not included in the contract.

ADVANTAGES OF **zen** **élec**

- Food loss
- No upfront costs
- No deductible
- No waiting period
- Trustworthy, professional electricians, committed to a quality charter
- Unlimited number of visits

Legal notices

The exhaustive list of terms and conditions of enrolment, warranties and exclusions is provided in the information note, available by request and on the website seolis.net.

The assistance services of the "Zen'élec" offer are guaranteed by Inter Partner Assistance, a public limited company with capital of €130,702,613, a non-life insurance company approved by the National Bank of Belgium (0487), registered in the Register of Legal Persons of Brussels under number 415 591 055, whose registered office is located at 166 Avenue Louise – 1050 Ixelles – Brussels Capital – Belgium, taken through its French branch registered in the Nanterre Trade and Companies Register under number 316 139 500 and located at 6, rue André Gide - 92320 Châtillon.

SÉOLIS is ORIAS registered as an insurance intermediary agent under number 15006360 (www.orientas.fr).

In accordance with the provisions in force, you may refer any dispute concerning the offer to the insurance ombudsman, TSA 50110, 75441 Paris Cedex 09.