



-  **Fast assistance**
-  **Service & trust**
-  **250€ incl. VAT covered**

If you'd like to find out more about the Zen'élec emergency service :



You can reach our advisers Monday to Friday, from 8 am to 6 pm

N°Cristal 0969 397 901
call with no surcharge

www.seolis.net

in partnership with :



SÉOLIS - 336 avenue de Paris CS 98536 - 79025 Niort Cedex SAEML (French semi-public company) with a board of directors and a supervisory board, with capital of €72,116,000 - RCS Niort 492 041 066

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Only
incl. VAT
3€ / month⁽¹⁾
Prices valid
as of 01/04/2016

ZEN élec

**Emergency
electricity
assistance
service
24h/24**



Zen[⚡]élec

Because a power failure can happen anytime, SÉOLIS is committed to offering you the best of guarantees.

Fast and efficient service in case of power failures

➤ You can reach our helpline anytime 24/7

one of our technicians will be there to listen to you and help you identify the source of the problem.

➤ We come to your home, if needed

Within a maximum period of 4 hours*, an electrician will come to your home. He will secure your system and do everything possible to repair it.

➤ We cover the cost, up to €50 incl. VAT

SÉOLIS covers the electrician's fees up to €250 incl. VAT per visit (parts, labour and call-out charge included).

Only
incl. VAT
3€ / month
Prices valid
as of 01/04/2016



Zen'élec covers failures of your individual private electrical system located inside of your home, after the meter.

Repairs of household appliances or electric appliances, modifications of the circuit breaker settings or upgrading of the interior electrical system are not included in the contract.

ADVANTAGES OF THE ZEN'ÉLEC SERVICE

Zen[⚡]élec

- No upfront costs
- No deductible
- Trustworthy, professional electricians, committed to a quality charter
- Unlimited number of repairs

Legal notices

The exhaustive list of terms and conditions of enrolment, warranties and exclusions is provided in the general terms and conditions of sale, available by request and on the website seolis.net.

The assistance services of the "Zen'élec" offer are guaranteed by Europ'Assistance, a public limited company with capital of €35,402,786, registered with the RCS of Nanterre under number 451 366 405, a company subject to the French insurance code, having its registered office at 1, Promenade de la Bonnette 92230 Gennevilliers, France.

SÉOLIS is registered with ORIAS as an insurance intermediary agent under number 15006360 (www.orias.fr). Pursuant to the applicable requirements, for any disputes regarding the offer, you may refer the case to the insurance ombudsman, TSA 50110, 75441 Paris Cedex 09, France.

Zen'élec is a group contract with individual enrolment taken out by SÉOLIS with Europ'Assistance, reserved for residential clients who have entered into an electricity supply contract with SÉOLIS.

⁽¹⁾ €36 incl. VAT invoiced annually, pursuant to the General Terms and Conditions equivalent to €3 incl. VAT / month.

⁽²⁾ Response time unless the client is unavailable.